



Leadership Pivot

Workshop Objectives for Leaders

- i. Explore the differing concerns, needs and expectations of leaders, their teams and individual team members; state the impact on the team of being an emotionally intelligent leader
- ii. Review key points on managing change and resilience with their teams
- iii. Explain the components of an effective on-job training session
- iv. Identify how to coach and provide constructive feedback
- v. Explore ways to re-build team spirit, including effective communication, empowerment, and recognition

Workshop Benefits for the Company

- i. Targeted leadership skills to develop all levels of leaders
- ii. Unified approach to rebuilding the culture within the property

Workshop Benefits for Individuals

- i. Leadership skills and behaviours strengthened
- ii. Confidence to lead teams during these times
- iii. Skilled and engaged teams