



## Cleanliness & Safety

### **Workshop Objectives for Leaders**

- i. Identify, develop, and incorporate safety and cleanliness standards of performance for operational areas – Front of House, Housekeeping, F&B, Spa, etc.
- ii. Identify PPE and cleaning materials requirements; determine standards for storage, location, and safe disposal etc. (Offer/Introduce EcoLab processes for consideration)
- iii. Determine changes and / or new policies and procedures required to support guest situations – illness, non-compliance with safety standards etc.
- iv. Develop a multi-step action plan for implementing the above standards, including a follow up process

### **Workshop Objectives for Staff**

- i. Explain the importance of safety and cleanliness standards for guests and staff
- ii. Demonstrate a specific range of safety and cleanliness tasks for their operational area

### **Workshop Benefits for the Company**

- i. Established cleaning and safety protocols
- ii. Developed strategic plans for maintaining cleanliness and safety for guests and staff
- iii. Guests and staff / brand reputation protected

### **Workshop Benefits for Individuals**

- i. Ability to effectively clean guest and staff areas using new COVID-19 protocols
- ii. Confidence in using new cleaning equipment and products
- iii. Knowledge of appropriate procedures to maintain guest/staff safety
- iv. Confidence that the company cares for its staff and their well-being